

CAREER OBJECTIVE: Senior I.T. / Network Technician

CERTIFICATIONS: DCSE (07), CCNA (04), A+ (02)

EDUCATION:

Associate Degree in Engineering Science June 1994
Sinclair Community College, Engineering Department, Dayton, OH

Currently enrolled at EKU
Pursueing Bachelor's Degree in Career and Technical Education
Eastern Kentucky University, Richmond, KY

EMPLOYMENT / EXPERIENCE:

Oct 09-Present

Systems Analyst

Lexington Fayette County Health Department
650 Newtown Pike
Lexington, KY 40508
859-288-2340

- On Call Customer Support
- Troubleshooting of Dell Desktops and Laptops – Hardware & Software
- Microsoft Outlook Email Support

May 08-April 09

Contract – I.T. Technician

The Fountain Group / Position at Lexmark – Bldg 1 (PC Depot) / Lexington KY
10012 North
Dale Mabry Hwy
Suite 211 Tampa, Florida 33618
866-416-1960 / 859-232-7235

- Complete Customer Support – PC Troubleshooting (Walk up Window)
- Installation of New Operating System, Transfer of data, and Configured for user
- Hardware and Software Support for Dell Desktops and Dell / IBM Laptops
- IBM Lotus Notes Configuration and Troubleshooting
- Dell / IBM Wireless Configuration
- Symantec Ghost Imaging Software

Oct. 07 - Jan. 08

Contract - I.T. Field Service Technician

RCM / Position at BancTec Lexington KY
5001 Lbj Freeway Suite 176
Dallas, TX 75244
469-341-6000

- Full Field Support for Dell Desktops, and Laptops
- *DCSE Certified November 2007*
- Troubleshooting and Complete Repair of Lexmark Laser printers

Nov. 06 - Oct. 07

Contract - Senior Lab Technician

Analyst International / Position at Lexmark – Bldg 35 (2nd Floor) / Lexington KY
2365 Harrodsburg Rd.
Lexington, KY 40550
859-233-0001

- Full Support for Lab and Department (12 Engineers) on R & D Project – Low End Color Laser Printer – worked with the engineers' specific needs for the project
- Complete Logistical Support / Excellent Skill Set in Microsoft Excel
- Troubleshooting of Low End Color Laser Printer – (photo conductivity / developer unit)
- Automated Project Testing for Firmware Code Team / Technical Documentation Included

Dec. 05 - Nov. 06

I.T. Systems Technologist

Apollo Oil
1175 Early Drive
Winchester, KY 40391
859-744-5444

- Maintain Company Network (Cisco Routers & Switches - 5 Sites - point to point)
- Microsoft Server 2000 & 2003 / Microsoft Exchange Server 2003 / Citrix Server
- Active Directory / DNS / Primary DC / DHCP
- PC Hardware / Software Support (On Site and Remote – Laptops and Desktops)
- Wireless Router Configuration
- Web Design – Maintained Company Website (Dreamweaver 8)
- Worked with Microsoft Visio – Mapped out entire Company Network

Nov 02 - Dec. 05

I.T. Instructor

Clark / Montgomery Counties Area Technology Center
Boone Ave. / 682 Woodford Dr.
Winchester, KY 40391 / Mt. Sterling, KY 40353
859-744-1250 / 859-498-1103

- Cisco Certified Academy Instructor (CCAI)
- *CCNA Certified March 2004*
- Latest Cisco Academy Curriculum (V3.1) Taught
- Includes CCNA 1,2,3,4 and I.T. Essentials I (A+)
- Technical Coordinator for the A.T.C.
- *A+ Certified November 2002*
- Taught Cisco Academy Curriculum (V2.4)

Oct. 98 - Oct. 01

Field Support Engineer

Rockwell Automation (Cincinnati, Ohio Office)
9355 Allen Rd.
West Chester, OH 45069
513-603-6500

Field Support Engineer at GM Truck & Bus Plant, Moraine Ohio

- Certified Training / Experience in Allen-Bradley's newest Automation at the time; The Controllogix PLC Platform. It includes Rslinx Software, Devicenet & Controlnet Communications, Panelview 1000 HMIs and Rsllogix 5000 and it's associated I/O.

March 96 – Oct. 98

Laboratory Technician

Whirlpool Corporation / Dayton Technology Center (Moved to Benton Harbor, MI)
3800 Space Drive
Dayton, OH
Lab Technician

- Experience with Opto Boards, Thermocouples, Data Acquisition, & Report Writing
- Expert in Microsoft Excel – Data Analysis
- Building of Automated Test Fixtures using Opto Equipment
- Thorough Testing of Whirlpool's Cooking Products – Gas & Electric
- IAS Accreditation in 97
- Complete Teardown and Rebuilding of Built-In and Free-Standing Ranges

Aug. 95-March 96

Contract Laboratory Technician

PCS Technical Services / Position at Whirlpool – Dayton Technology Center
Cincinnati, OH

- Special Testing of Electronic Controls for Whirlpool's Prototype Gas Ranges. (Includes Setpoint and Runaway Testing in the Q Chassis Gas Dev. Lab.)
- Experience with Optomux Temperature Recorders / Labtech Notebook Program

THOMAS A. SPRINKLE

356 Hi Crest Dr. Mount Sterling KY 40353 Phone: (859) 498-3650

HONORS/ACTIVITIES:

Webpage Design – Maintain 3 Websites
Dell Certified (November 07)
Cisco Certified Academy Instructor (June 04)
CCNA Certified (March 04)
CompTIA A+ Certified (Nov. 02)
Letter of Recognition (VP of Rockwell Automation - July 01)
Direct Hire Training Program (Rockwell Automation – Jan. 99)
IAS Accredited Lab Technician (Whirlpool - June 97)
Associate Degree in Engineering Science (June 94)
Sinclair Comm. College Dean's List (3.8 gpa)
Was actively involved in running many running road races
Completed Dayton Spokesman's Club (3 year-Speech Club)
Graduated High School one year early (87)
High School – Member of National Honor Society
Started own Business during High School
(Sprinkles Bros. Lawn & Landscape : 50+ customers)

COMPUTER EXPERIENCE:

15 Years Total of Professional PC Experience
Successfully Completed Instructor Cisco Academy
3 years of Teaching Tech. Ed. (Cisco, A+, & Web Design)
Complete Desktop & Laptop Hardware Support
Complete Desktop & Laptop Software Support
Complete Dell & HP Printer Hardware Support
Professional Troubleshooting of all PCs, WAN & LANs
Custom Webpage Design
3 years of Industrial Automation (Allen Bradley PLCs)
6 years as lab technician

SOFTWARE BACKGROUND:

Ghost Imaging Software
Lotus Notes / Outlook / Outlook Express
Kaseya Network Management Software
Cisco Router/Switch Configuration & Wireless Routers
Windows Servers NT/2000/2003
HTML/ JavaScript/ Flash, Dreamweaver & Fireworks
PLC Programming – Rslogix / PLC5 / Rslinx
Windows 95/98/2000/ME/XP/Vista
Microsoft Excel, Word, Powerpoint, Visio
Visual Basic 6.0
Autocad V12

SALARY REQUIREMENTS:

Negotiable

REFERENCES:

Available upon Request